

## Here's what our clients have to say:

*"The implementation was handled very professionally and went very smoothly.*

*Communication during the process was excellent and any amendments we requested were done quickly and capably."*

*"The one day training was superb and all of our staff were able to pick up the necessary skills in order to implement the system on a daily basis."*

*"Ongoing support has been superb and all of our queries have been dealt with rapidly. We have been able to iron out any problems very quickly, making the system more efficient and practical for our use."*

### **Brian Marum, London Corporate Training**

*"The service is great! Everyone you deal with at accessplanit knows you, and is willing to please. The welcome to the accessplanit family has been great, and we look forward to many years of mutually beneficial business."*

*"We were really impressed with accessplanit's prompt response to our web contact request, and their willingness to engage with us. It was this drive and passion that ultimately carried weight in our decision to purchase Course Manager from accessplanit".*

### **Russell Steyn, Foster Melliar**

*"They have a great attitude to their system. We wanted to tailor our system to suit our clients. By working closely with accessplanit we were able to achieve this".*

*"The service has been fantastic, it feels personal and we have never come up against any issues that have not easily been resolved".*

### **Zoe Peters, Mace Business School**



*"The service has been excellent. accessplanit were swift to reply to our requests for information and were extremely helpful with my many queries. They never pretended to be able to do something they couldn't "*

*"The level of customer service you provide is, without doubt, the best I have ever come across in an IT company"*

**Paul Mendes, Royal Brompton & Harefield NHS Trust**

*"This has been a major project for us and one that we could not afford to go wrong. We have been very impressed with the approach accessplanit have taken. They have been professional and very accommodating when we have needed to make ad hoc changes throughout this project"*

**Jo White, University of the Arts London**

*"They provide a friendly and supportive service and are so helpful. It is so easy to use and even our most scared techno-phobic staff love it"*

**Kerri Hull, Options Group**

*"Following one of our regular Management meetings this week, our MD, Peter Pocock has asked me to drop you a quick line to say how pleased and impressed we are with your system – all of our users are very comfortable with the programme and we much appreciate the regular 'tweaks' and updates that are made which, in turn, make our life easier...! Could you pass on our gratitude to your colleagues as well. We look forward to a long working relationship with you all! "*

**Angela Fickling, FAST**



*"The LWDP have found all accessplanit staff to be very customer centred, helpful and innovative in their dealings with not only our administration staff but with the care providers who use our system "*

**Dymph Knowles, LWDP**

*"Very, very helpful... Support has been tremendous"*

**Elizabeth Stanley, Yoga Campus**

*"Stuart has been a great help whenever we need his support or need a question answered, Also Andrew Flook has been a great help identifying ways to expand the accessplanit system within our business"*

**Marcin Gabriel, JHC**

*"We would be lost without Stuart Grice. He is the face/voice of Accessplanit to many of the LWDP staff and all our stakeholders. He gives a lot of help and support beyond his key role of technical support. It's great that you are constantly enhancing the system"*

**Jack Moorhead, LWDP**

